

QUALITY POLICY

Dust-A-Side is a global provider of Haulroad and Dust Control Management solutions.

Dust-A-Side is committed to supplying products and services of consistent quality that conform fully with company and statutory requirements, and that meet our customer's documented and implied expectations in terms of technical, budget and time compliance.

Our vision is to be the preferred global supplier of dust suppression solutions and services. To enable us to achieve our vision we will:

- Develop and improve the Company's products and services in accordance with Client needs and expectations, so that we consistently meet or exceed their requirements.
- Develop and maintain an efficient and effective Quality Management System based upon **ISO 9001:2015** and generally accepted global best practices in the management of technology and projects.
- Develop a corporate culture that incorporates problem solving and continuous improvement; encouraging all employees to take total pride in, and responsibility for, their work and the development of better working practices.
- Evaluate, train and develop employees in order to meet the Company's objectives.
- Establish and review quality objectives for our products and services that are realistic, achievable and measurable.

All employees have a shared responsibility in ensuring that we deliver quality products and services.

A handwritten signature in blue ink, appearing to read 'Neil Hoskin', with a long horizontal stroke extending to the right.

Neil Hoskin
General Manager
Dust-A-Side Australia